AdvicePharma
Innovation in CRO services and technologies

QUALITY POLICY *rev.1*

In line with the Standard ISO 9001:2015 and ISO 13485:2016 Quality Management System, the Management Board of Advice Pharma declare this Quality Policy as an essential document describing the expected attitudes and behaviors of all staff members.
Advice Pharma *quality policy is dedicated to end-users of our products: we design and develop IT solutions for the continuous and real time monitoring of our customers activities with a particular focus on then clinical trials and more, in general, clinical applications.*

This document is dedicated to clients who are potentially interested in our services and activities, and also to the other stakeholders, inclusive of our personnel, research institutions, health institutions and competent Authorities.

Our quality policy is a declaration of intent concerning all aspects of our company life with additional emphasis on our focus on safety of patients, as end users of our solutions, at different steps of their involvement in the clinical trial.

We recognize the critical importance of quality across the highly regulated clinical research and software as a medical devices activities service by means of:

- *Our dedication to customer satisfaction since the first steps of our design activities*
- *By means of continuous research to facilitate customer and clinicians in their work always in compliance to the regulatory requirements*
- *Our dedication to maintain the company system efficacy with the aim to consolidate the patient safety by means of technological innovation techniques.*

We are therefore committed to provide our customers with a service in accordance with a predefined scope of tasks, agreed costing structure and proposed timeline.
Advice Pharma delivers high quality, competitive, clinical research and software as a medical device activity services. We help customers meet regulatory requirements and exceed their expectations, while continuously improving.
To achieve this we have implemented a Quality Management System designed to meet the requirements of the Standard ISO 9001:2015, ISO 13485:2016, GCP and ISO 14155 considering the context and the legal requirements of clinical research.
The Management Board commits adequate resources to support Quality Management System and creates environment supporting fulfillment of this Quality Policy.

Alessandro Flavio Ferri
Managing Director

Milan, 6th October, 2020